

Counterfeit Policy Statement

Introduction

Gem Cable Solutions Ltd has a long history of supplying bespoke manufactured cable assemblies, box builds, harnesses and components parts to the most demanding of customers and markets. In that time, a trusted supply chain has been established that has the necessary equivalent procedures and protections in place in order to manufacture or supply parts to required standards.

Objective

To preclude introduction of counterfeit products into our supply chain through strict avoidance, mitigation, and disposition processes.

Any parts manufactured to our, or our customer's specification are supplied under either the customer's own part number or our in-house drawing number and labelled as such.

All supplied and kitted parts are traceable via a batch number for each part back to its source. Suppliers are approved on the basis of end manufacture, approved assembler, or historical vetted supplier.

Supplier Notification

Gem Cable Solutions Ltd requires its suppliers to immediately notify of any non-conforming product issue resulting in immediate containment action and notification (if required).

In an effort to mitigate any exposure to counterfeit goods, the company's procurement policy is to use only preferred suppliers as defined and monitored by the in-house fully traceable part management software within our MRP system [Factory Master](#).

Customer notification

Gem Cable Solutions Ltd will, in the event of any reported suspected counterfeit goods, investigate and quarantine current stock, stop shipments of any related goods from the supplier and also deliveries to the customer which contains these parts until all parties approve further supply. Any reported problems will be recorded and acted upon as a 'non-conformance' and all actions recorded under our ISO 9001 quality management system. All records are maintained for a minimum of 5 years including incoming paperwork and system product traceability.

Signed on behalf of Gem Cable Solutions Ltd